



## Mount Vernon At Home Member Services and Benefits

Our staff is on hand to register you for events, find a needed resource, arrange volunteer help, and much more. All this is available with just a phone call to our office! Our office is open weekdays, 10:00 am – 4:00 pm. If you leave a telephone message when our office is closed, it will be returned the next business day. Mount Vernon At Home has an after hours phone for matters that won't wait for the next business day.

Mount Vernon At Home is a concierge style village. We take pride in offering solutions, helpful responses or advice whenever we get a call. We are a community of friendly, knowledgeable staff and talented volunteers who can assist with a wide variety of requests. Some requests are best handled by professional service providers. In those instances, office staff has years of experience in locating and evaluating local resources such as those on our preferred provider list.

### What Activities Does Mount Vernon At Home Offer?

- Lunches/dinners and potluck gatherings
- Cultural outings
- Health and wellness programs
- Walking group
- Lecture series
- Current events discussions
- Educational programs

### Membership: A Sampling of Our Team Services

- Transportation: local medical appointments, grocery shopping, etc.
- Neighborhood errands: grocery shopping, pharmacy, library, post office, bank. These can be done for you or with you, depending on your preference
- Technology support: set up, use, and problem solving with printers, computers, tablets, smart phones, email, DVDs, TVs
- Handy helpers: change hard-to-reach ceiling light bulbs and smoke detector batteries; plant flower pots; brief absence services (plant watering, mail pick up)
- Light home maintenance: simple repairs
- Home organizing/decluttering
- Friendly visits
- Health care system navigation and care coordination
- Help identifying and accessing County provided services
- Service providers: suggestions for vetted electricians, plumbers, home health care providers, landscapers, etc.

*Do you need something that hasn't been mentioned in our list of services? We encourage you to call us! We love a challenge and can combine resources to find a solution! And don't forget – we have a personal alert system discount too for our members.*